Progress.
BusinessEdge™
for Retail

Helping retailers do business more effectively

Property management

Increase accuracy & timeliness of payments

Make information available and accessible

Maximise value from property resources

BusinessEdge property management key functions:

Property database & diary

Planned & reactive maintenance

Accounting controls

Flexible reporting

Document/image management

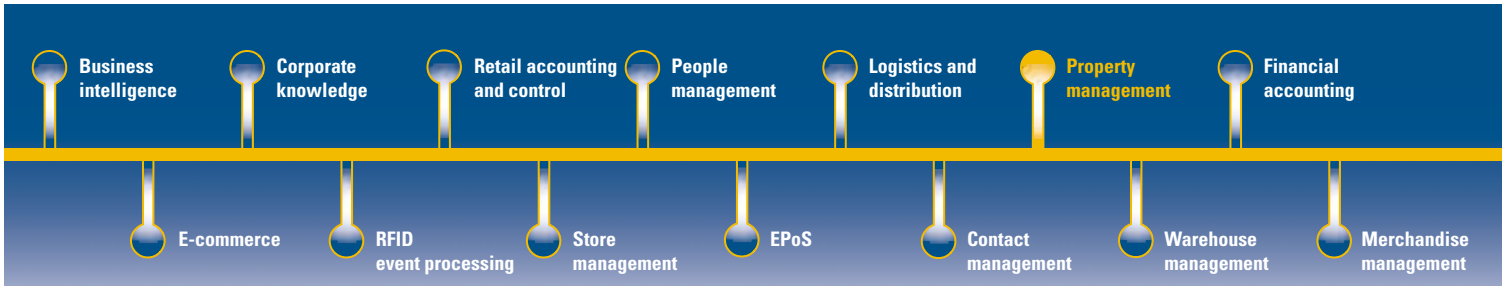
The retail estate represents a significant overhead which management is constantly challenged to reduce and use to maximum effectiveness.

By combining a comprehensive property database with strong financial accounting control, flexible reporting and easy customisation by end users, BusinessEdge for Retail provides one of the most comprehensive integrated solutions available.

It can be tailored, quickly and easily to handle all elements of retail property ownership, occupation and management. Seamless integration of property and financial systems ensures that when information is entered in one section of the application it automatically updates information in all relevant areas.

The solution scales no matter how many branches need to be controlled or how complex the property portfolio. A powerful property database lies at the heart of the system. Ease of navigation enables property managers to quickly and efficiently retrieve information, whilst the management diary delivers system-generated reminders on all all date-sensitive events. Integration with financial systems provides automation of day-to-day transactions and full control of income and expenditure and comprehensive reporting.

PROGRESS
SOFTWARE



BusinessEdge for Retail applications connect to the enterprise service bus for integrated business processes and management information

BusinessEdge for Retail integrated property management solutions are designed for collaborative commerce and feature a powerful range of modules and options. These extend from location, property, lease and contracts management, to facilities for reverse premiums, rental payments and utilities through to key holder control, security, cleaning and a proactive diary.

Property database – stores and makes readily accessible a wealth of standard information on, for example, acquisitions and disposals, insurance, local authority rates/details and NIA/GEA/GIA retail area analysis to manage the most complex portfolios. All records can be linked to an unlimited number of images files and documents.

Proactive diary – Diary reminders are generated for all critical events such as break dates, rent reviews, lease expiry, repair obligations, inspections or any other periodic event that you need to know about. Once reminded, take advantage of workflow processes to manage progress and outcomes.

Planned & reactive maintenance – whether tenant or landlord this module ensures you meet your obligations; manage and control all maintenance tasks efficiently as well as monitoring costs and performance. A flexible help desk tool provides a central point for repair requests to be logged and actioned while the planned maintenance and condition survey facilities enable the management of planned works, projects and recurring maintenance tasks.

Reporting & security – extensive standard reports together with a flexible, yet simple-to-use, user-defined report writer deliver information tailored to individual retailers needs. Information access is protected - viewing, updating or deletion rights can be set by user at folder level

Financial accounting – integration enables the automatic execution of transactions regarding payments or receipts, control of budgets against actual expenditure and minimises the effort required.

Property management is a best of breed solution in the BusinessEdge for Retail suite which easily adapts to fit your business needs without incurring long implementation times or delays in achieving a return on investment. All application modules share Progress® OpenEdge™ as the underlying technology platform. They integrate together or with existing systems via the world's leading enterprise service bus, Sonic ESB®, in order to minimise integration time and cost.

Thomas Cook

800 plus properties

90 maintenance calls per day

100 sub tenants

"We were looking for a system which was rich in features but not overly complex. Equally importantly, we wanted a vendor we could work with towards a long-term partnership."

Estates department at Thomas Cook

Finding out more

You can check out some of our retail successes at www.progress.com or contact Marketing Unit on 0845 665 2754
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